



## ALTORA™ EASY TOUCH

Smartwatch

User manual

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USER MANUAL - ALTORA™ EASY TOUCH

### A. GETTING STARTED:

#### 1. First Activation:

- a) Before first use, charge the smartwatch to full (100%).
- b) To turn on the device, press and hold the side button for 3-5 seconds.
- c) Follow the instructions displayed on the watch screen (language selection, QR code).

#### 2. Installing the mobile app:

To fully utilize the watch features, install the dedicated FitCloudPro app.

a) Scan the QR code from the box/watch or search for "FitCloudPro" in the Google Play store (Android) / App Store (iOS).

b) Install and launch the app.

c) Important: Grant the app all required permissions (notifications, location, phone, contacts, background operation) to ensure a stable connection.

d) Software updates: The manufacturer provides security and functional updates via the mobile app. Regularly check for update availability in the app settings.

#### 3. Pairing with phone (Setup):

Note: Do not pair the watch directly in the phone's Bluetooth settings before launching the app!

- Enable Bluetooth and Location (GPS) on your phone.
- Open the FitCloudPro app and create an account (or log in).
- Go to the "Device" tab → select "Add Device" (or "Search").
- Find model 3mk Easy on the list and select it.
- Accept the pairing request displayed on the phone (necessary for call and notification functions).
- Once paired successfully, the watch will synchronize the time and data.

A full description of the features and menu structure is available in the watch interface and in the app.

#### 4. Resetting the device:

To restore factory settings:

- Wake the watch screen and enter the Menu.
- Select Settings → System → Reset.
- Confirm the operation on the screen.

Alternatively: Hold the main button for about 5 seconds and select the option to turn off or reset.

#### 5. Charging the battery:

- Connect the USB cable to a power source (computer or wall charger with a maximum voltage of 5V/1A). Do not use fast chargers (Fast Charge / Quick Charge) above 2A as it may damage the battery.
- Bring the magnetic end of the cable close to the contacts on the back of the watch – the magnets will automatically align the connection.
- Ensure that the pins are perfectly aligned. A charging icon will appear on the screen.
- Do not force the connection or rotate the cable at an angle.

Warning: Before charging, ensure that the watch contacts are clean and completely dry. Do not connect a wet device to power! Do not use the cable if the magnet is damaged or the pins are exposed/bent.

### B. TROUBLESHOOTING:

#### 1. The watch disconnects or does not connect to the phone

Possible causes: Bluetooth is off, the app has been closed by the system (energy saving), signal interference.

Solution:

- Ensure that Bluetooth and GPS are turned on.
- Close and restart the FitCloudPro app.
- If the problem persists: In the phone's Bluetooth settings, select "Forget this device," reset the watch, and pair it again (as per section A.3).

#### 2. No notifications (SMS / Calls / Apps):

Check step by step:

- Is the "Notifications" feature in the FitCloudPro app enabled for the selected apps (SMS, WhatsApp, etc.)?
- Is the phone in "Do Not Disturb" mode or "Silent mode"?
- Does the FitCloudPro app have permission to run in the background? (Phone settings → Apps →

FitCloudPro → Battery → No restrictions)?

- Is the watch paired also for Audio functions (often requires a separate "Call" connection in Bluetooth settings for calls)?

### C. IDENTIFICATION DATA:

Trade name: Smartwatch 3mk Altora™ Easy Touch

Model: 3MK1SWALET001

Manufacturer: 3mk Protection sp. z o.o., ul. Krotoszyńska

35 B-02 Lok. 4A, 63-400 Ostrów Wielkopolski, Poland

Serial number: 122025

EAN: 5903108741569

### D. TECHNICAL SPECIFICATION:

#### Power Supply:

- Battery type: Lithium polymer
- Capacity: 220 mAh (3.7V)
- Input voltage: 5V DC (USB)
- **Charging current: 1A**
- **Power: 5W**
- Charging method: 2-pin magnetic cable
- Charging time: approx. 2-2.5 hours

#### Connectivity and radio parameters:

- Compatibility: Android 5.0+ / iOS 9.0+
- Bluetooth: Version 5.4
- Operating frequency: 2402–2480 MHz
- Maximum transmission power: < 10 dBm (EIRP)

#### Physical parameters:

- Ingress Protection Class: IP67 (Dust and short-term immersion in water resistant. Not recommended for swimming or bathing in hot water).
- Operating temperature: 0°C – 45°C
- Storage temperature: -40°C – 75°C
- Screen: 2.01" TFT HD, resolution 240x296 px
- Processor: AB5681G
- Memory: 256 KB RAM + 64 Mb Flash
- Case dimensions: 47.3 × 12 mm
- Material: Zinc alloy + Plastic
- Strap: Replaceable, width 22 mm

#### E. SAFETY AND USAGE RULES:

Battery: The device contains a non-removable lithium battery. Do not disassemble, puncture, or throw into fire. Do not expose to temperatures above 50°C (e.g., in a heated car).

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Charging: Use only the included cable. Avoid short-circuiting the magnetic contacts of the cable with metallic objects (keys, coins) when it is connected to power – this may melt insulation or cause a fire.

Water and moisture: Despite the IP67 rating, avoid contact with hot water, steam (sauna), salt water, and detergents. After wetting, do not charge the device until it has completely dried.

Skin: Users with sensitive skin may experience discomfort with prolonged wear. Remove the watch periodically to allow the skin to breathe. If a rash occurs, discontinue use.

Children: The product contains small parts – risk of choking. Not suitable for children under 3 years.

Medical devices: The device emits radio waves. Use caution when using near medical devices (e.g., pacemakers).

#### F. LEGAL INFORMATION AND CERTIFICATES:

The product meets European Union directives:

- RED 2014/53/EU (Radio equipment)
- RoHS 2011/65/EU (Restriction of hazardous substances)
- WEEE 2012/19/EU (Waste electrical equipment)

#### G. WARRANTY:

Improper use or incorrect placement of this product by users may result in a shortened lifespan or damage, and any resulting damages are not covered by warranty or exempt from the manufacturer's liability. The warranty covers manufacturing defects and material faults. The manufacturer's warranty is 24 months.

#### H. DISPOSAL AND RECYCLING INFORMATION:

This symbol on the product, battery, documentation, or packaging indicates that products and batteries should be handed over to designated waste collection points at the end of their life cycle. This ensures that WEEE waste is recycled and processed in a way that protects valuable materials and human health and the environment.

#### Declaration of conformity:

Hereby 3mk Protection declares that the product complies with the relevant EU harmonization legislation:

- RED 2014/53/EU (Radio equipment)
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#### Declaration of conformity:

Hereby 3mk Protection declares that the product complies with the relevant EU harmonization legislation:

2014/30/EU; 2011/65/EU; (EU) 2023/154. The full text of the declaration of conformity is available at the following web address (3mk.global/manual).

#### Designed in Poland by:

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#### Manufactured in China.

